



DYC GLASS BREAKAGE WARRANTY PLAN

DYC will begin offering an accidental glass breakage warranty on September 2, 2014. This warranty will cover windows and doors from accidental breakage as long as you live in the home in which the windows or doors were originally installed. This warranty, when purchased, will cover the replacement glass that was accidentally broken. The original purchaser shall notify the DYC dealer from whom the windows were purchased promptly with any claim for warranty. The dealer will then contact DYC with the necessary information to process the warranty claim. DYC or its dealer must be given reasonable time to inspect the product for which the claim was made. Once verified, DYC will ship the new insulated glass unit to the original purchaser or to the nearest dealer. Any shipping or handling charges and labor charges are the responsibility of the original purchaser.

The DYC glass breakage warranty will be mailed to or picked up by the dealer with their invoice showing the glass breakage warranty was purchased. The DYC dealer will distribute the warranty to the homeowner. Claims are to be made per the instructions in the warranty.